

Unit 11: Shop

Vocabulary

1. Out of stock

- (unavailable) for immediate sale in a store.

2. Loyalty card

- a card that is given to a customer by a business, used by the business to reward the customer.

3. DIY store

- Hardware stores, sometimes known as **DIY (do-it-yourself) stores**, sell hardware for home improvement

4. Complaint

- a statement that a situation is unsatisfactory or unacceptable.
"I intend to make an official complaint"

5. Shop window

- a window of a store, in which goods are displayed.

6. Cheap

- (of an item for sale) low in price; worth more than its cost.
"They bought some cheap fruit"

7. Discount

- a deduction from the usual cost of something

8. Shopping List

- a list of purchases to be made.

9. Customer

- a person or organization that buys goods or services from a store or business.

10. Second-hand shop

- is a shop which sells goods that are used or not new.

Situational Dialogues

“DIY shop”

Ploy is at the mall. She is at the Home Pro shop. Looking at her shopping list, she still needs a shovel.

Merchandiser: Would you like some help, Miss?

Ploy: Yes, please. I'm looking for a shovel.

Merchandiser: Oh, you can find the gardening tools in Aisle 5.

Ploy: Thank you. I hope they still have the small ones.

Merchandiser: Let me ask the merchandisers for tools over there.

Ploy: Ok. Thank you!

Merchandiser: I'm sorry, Miss. The small shovels you're looking for are out of stock.

Ploy: When are you going to have the stocks, then?

Merchandiser: On Wednesday, Miss.

Ploy: Okay, I'll just come back, then.

Questions:

- Where is Ploy at the moment?
- What is she looking for?
- When is the shop going to have the stocks?



“On Sale”

Looking at a shopping window, Tee saw that the camera on display is on sale.

Sales clerk: May I help you?

Tee: Yes, May I have a look at that camera?

Sales clerk: Here it is.

Tee: How much is the original price?

Sales clerk: It used to be 10,000 baht. It's on a 50% discount sale.

Tee: Really cheap! It's 5,000 baht now and it's better than buying it at a second-hand shop.

Sales clerk: Definitely, sir. And if you are a loyalty card holder, you can have another 3% discount off.

Tee: I have been a customer here for a long time, now. I got one. I'll take it.

Sales clerk: Thank you! It has a one-year warranty in case you have any complaints about the product .

Tee: Great! Thank you.

Sales clerk: You're welcome!

Questions:

- a. What is on sale?
- b. How much is discounted price?
- c. How many percent is the discount for a loyalty card holder?



EXERCISES

EXERCISE 1

DIRECTIONS: Use the given two words in one sentence.

1. Loyalty card / discount
2. Complaint / customer
3. Shopping window /second-hand shop
4. DIY shop/out of stock
5. Shopping list / cheap
6. Discount /customer
7. cheap/ out of stock
8. shopping list / shopping window
9. second-hand shop/complaint
10. customer /loyalty card

EXERCISE 2:

Direction: Complete the dialogue.

Sales clerk: _____?

Tee: Yes, _____ at that camera?

Sales clerk: Here it is.

Tee: How much is the original price?

Sales clerk: It used to be 10,000 baht. It's on a 50% discount sale.

Tee: Really cheap! Its 5,000 baht now and it's better than buying it at a _____.

Sales clerk: Definitely, sir. And if you are a _____ holder, you can have another 3% discount off.

Tee: I have been a _____ here for a long time, now. I got one. I'll take it.

Sales clerk: Thank you! It has a one-year warranty in case you have any _____ about the product .

Tee: Great! _____.

Sales clerk: You're welcome!